

# Student Wayfinding Guide - Lower Floor

Yukon University is dedicated to your success – we're here for you every step of the way! For more details and hours of operation call us at 867-668-8800 or check out the website at [www.yukonu.ca/services](http://www.yukonu.ca/services)

## Getting Started

### Campus Store Room C1220 | [yukonu.ca/campus-store](http://yukonu.ca/campus-store)

The Campus Store has all of your YukonU gear, Order your textbooks online or come by in-person at the beginning of the semester at our walk through counter on the side of the store. You can also purchase your bus pass and locker rental here. Coffee, breakfast and afternoon snacks to get you through your day are all here for you at the Campus Store.

### Cashier Office Room A28 & A29 | [pay.yukonu.ca](http://pay.yukonu.ca)

YukonU now has a dedicated Cashier Office where you can make payments for your tuition and other fees in-person. To make a payment with VISA Debit, VISA, Mastercard or AMEX, please call 867 456 8673, or go to [pay.yukonu.ca](http://pay.yukonu.ca) to pay online through our Touchnet portal. For more information or payment enquiries please email [cashier@yukonu.ca](mailto:cashier@yukonu.ca).

### Financial Aid Advising Room C1212 | [yukonu.ca/financialaid](http://yukonu.ca/financialaid)

The Financial Aid Advisor is here to assist with budgeting and to help direct you to potential sources of funding for post-secondary education such as Yukon University Student Financial Awards, Yukon Government financial assistance programs – Yukon Grant or Student Training Allowance and Canada Student Loans/Grants and other provincial funders. To assist with your funding applications, send your verifications of enrolments to the Financial Aid Advisor.

### Office of the Registrar Room C1220 | [yukonu.ca/admissions](http://yukonu.ca/admissions)

Office of the Registrar is here to assist you with registration questions, enrolment verification, keeping your contact information up to date, seeking financial aid supports, exploring alternative program choices, applying to graduate and obtaining your official transcript and tax forms. We can help you navigate the University's important dates, academic regulations, and your rights and responsibilities as students. The staff are here for you from the beginning of your journey through to graduation and after!

## Safety

### Safety and Security Services Room C1202 | [yukonu.ca/security](http://yukonu.ca/security)

Safety and Security Officers are available 24 hours a day, 365 days per year. Simply call or text (867) 334-6042. If you see something dangerous or suspicious, need an escort to your car or other location on campus, a battery boost for your vehicle, or are looking for an item that was lost or found, please contact us! Download the YukonU MOBILE App below to receive emergency notifications and more.

## Student Life

### Harry Allen Lounge Room C1404 | [yukonu.ca/is](http://yukonu.ca/is)

The Harry Allen Lounge is a space for students to connect with Elders, study, relax, and enjoy time with others. All students are welcome to come learn about our First Nations vibrant cultures, histories, and traditions.

### Recreation and Fitness Centre Room G1001 | [yukonu.ca/rec](http://yukonu.ca/rec)

Pump some iron or jump on a treadmill in our newly renovated Fitness Centre. Want to take a break and get active? Join us for our free Noon Hour Fitness Classes or join our evening sports! Need help getting active? Come see us! All levels welcome.

### Yukon University Undergraduate Student Union (YU<sup>2</sup>SU) C1550 Student Lounge | [yukonu.ca/su](http://yukonu.ca/su)

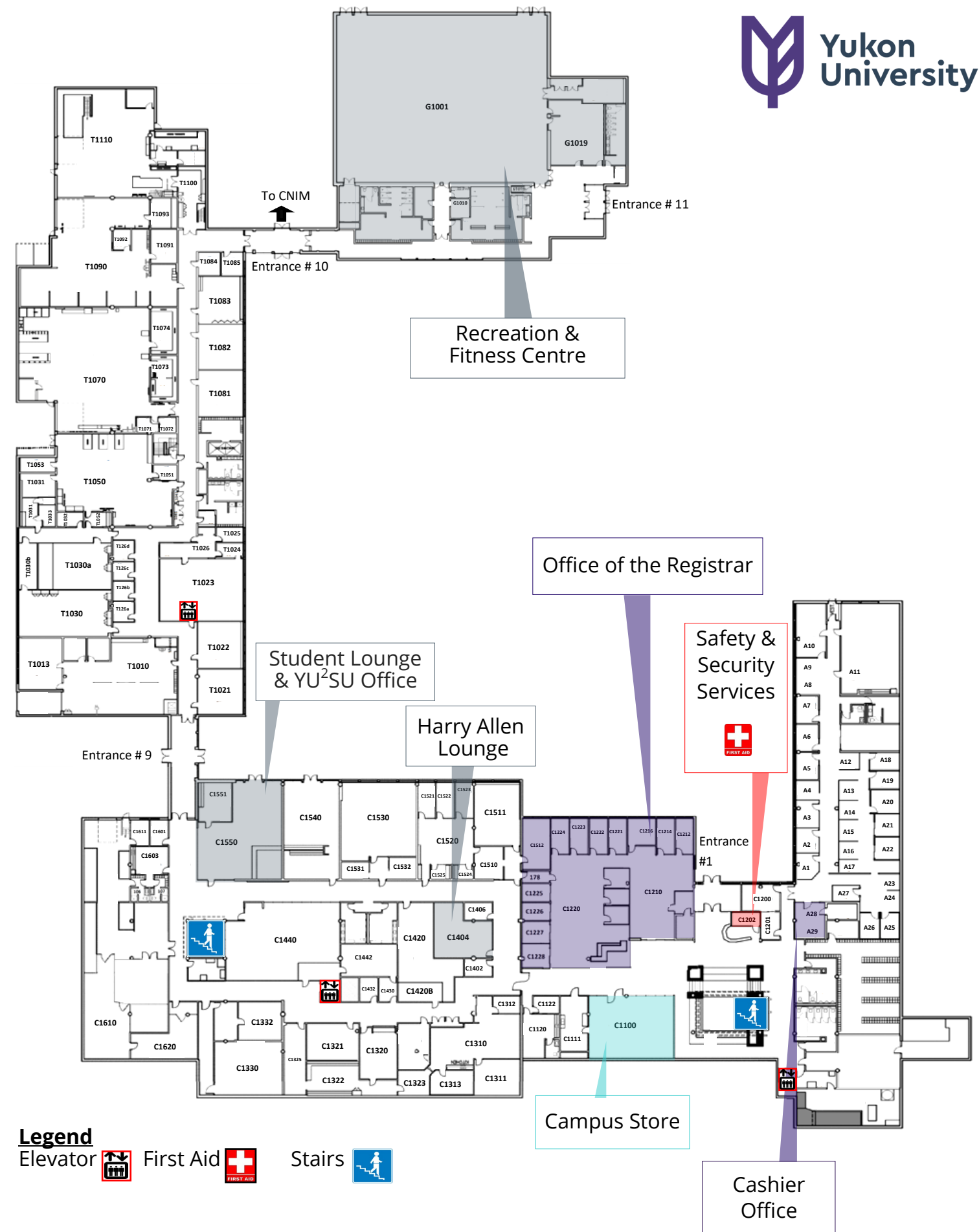
The YU<sup>2</sup>SU proudly represents undergraduate students in all matters related to student life. Join the Executive Council to organize activities, advise on student needs and enhance student life. If you want a place to chill come to the Student Lounge for good company, a pool table and an awesome space to hang out.

## YukonU Mobile App

- Emergency contacts: Safety and Security, 911, RCMP Non-Emergency, Conservation Officer
- Friend Walk: real-time GPS tracking
- Incident & hazard reporting: email text, picture or video to the Safety and Security Office
- Campus Maps & Emergency Response Plans
- Safety Toolbox: flashlight, loud alarm siren, etc.



**FREE FOR ANYONE TO DOWNLOAD**



# Student Wayfinding Guide - Upper Floor

## Campus Housing

**Campus Housing Office** [Room R1234](#) | [yukonu.ca/campushousing](http://yukonu.ca/campushousing)

Jump right into the University experience by living in Campus Housing. It's a great way to meet new people, be close to on-campus activities, and focus in a study-oriented environment. Apply for housing early as spots fill up quickly!

## Innovation Commons

**IT Services Help Desk** [Room C2230](#) | [yukonu.ca/IT](http://yukonu.ca/IT)

The IT Team can help you with setting up and accessing your accounts including your YukonU email/Office 365, Banner Self-Serve, connecting to WiFi, and Moodle. There are also desktop computers connected to printers and scanners.

**Library Services** [Room C2230](#) | [yukonu.ca/library](http://yukonu.ca/library)

Find books, course reserves, DVD's and laptops to borrow. Access online services such as electronic databases, journals, e-book collections, research guides, video streaming platforms, or book a study room. Talk with a librarian about your research by reaching us in person, via online chat, or book an appointment.

## Food Services

**Hilltop Bistro** [Room C2100](#) | [yukonu.ca/food](http://yukonu.ca/food)

The Hilltop Bistro restaurant offers plated table service and also serves as a training facility for the Culinary Arts students. Open for lunch with a menu that changes regularly.

**Kinnikinnick Kaff** [Room C2400](#) | [yukonu.ca/food](http://yukonu.ca/food)

Open in the morning and afternoon, the Kaff provides healthy eat-in and take out food for students, staff and the general public. Services are provided throughout the daytime, Monday through Friday, except for statutory holidays, during the fall and winter semesters.

## Student Success Division Hub (SSD Hub)

All services in the SSD Hub are for all students in any program, and are available in-person, by phone and online.

**Academic Services (AS)** [Room A2309-A2311](#) | [yukonu.ca/as](http://yukonu.ca/as)

**Tutoring** Free one-on-one or group tutoring available in-person or online throughout the week.

**Writing and Math Centre** Coaching is available for both writing and math as well as drop-in workshops for essays and research papers.

**Advising and Navigational Services for Indigenous Students** [Room A2303B](#) | [yukonu.ca/is](http://yukonu.ca/is)

Indigenous students are invited to connect for assistance with University processes, First Nation funding guidance, advising, academic and wellness support or to chat about any questions or concerns that come up on your educational journey.

**Advising and Navigational Services for International Students** [Room A2318](#) | [yukonu.ca/isa](http://yukonu.ca/isa)

We are here to help you adjust to studying in Canada and living in the Yukon. We assist with study permits, visa extensions, advising, academic and wellness support, immigration, health insurance and any questions or concerns that come up on your educational journey.

**Connect2YukonU** [Room A2309-A2311](#) | [yukonu.ca/connect](http://yukonu.ca/connect)

Not sure where to start? We can direct you where to go and offer one on one support for online registration, academic supports, wellness and everything in between.

**Counselling Services** [Room TBC](#) | [yukonu.ca/counselling](http://yukonu.ca/counselling)

Counselling Services are a free and confidential service for all full and part-time students. A Counsellor brings training and skills to assist you in making sense of the problems you are experiencing, and works with you to develop preferred ways of living. Book an appointment by visiting our webpage.

**First Nations Cultural Services** [Room A2303A](#) | [yukonu.ca/is](http://yukonu.ca/is)

Yukon University is proud to share its rich First Nations cultures with students from all over the territory, country and world. We host events and activities on campus to connect you to our Elders and culture.

**Learning Assistance Services (LAS)** [Room A2319](#) | [yukonu.ca/las](http://yukonu.ca/las)

**Accessibility Services** Confidential support for students with disabilities to identify academic accommodations needed to overcome barriers and maximize learning.

**Learning Strategy Services** Get tips and resources to "learn how to learn". Meet with a learning strategist to get help with time management, organization, test taking, planning assignments and more!

**Orientations, Clubs, and Fun Activities** [Room A2307](#) | [yukonu.ca/studentlife](http://yukonu.ca/studentlife)

Get the most out of your university experience by getting involved with orientations, campus activities and events, or starting a club. Don't hesitate to reach out to the Student Engagement staff!

**Testing Services** [Room A2317](#) | [yukonu.ca/testing](http://yukonu.ca/testing)

We provide exam invigilation on behalf of external institutions and agencies across Canada and internationally. Any assessment and testing needs for YukonU applicants and students are administered here.

